Summarizing Method of Variation of Parameters, section 3.6

To solve inhomogeneous equation

$$Ly := y'' + a_1 y' + a_0 y = f(t) \tag{1}$$

find a general solution $z = C_1 z_1 + C_2 z_2$ of the homogeneous equation

$$z'' + a_1 z' + a_0 z = 0 \tag{2}$$

with arbitrary constant coefficients C_1 and C_2 . Then $y = C_1 z_1 + C_2 z_2$ with C_1 and C_2 functions satisfying $C'_1 z_1 + C'_2 z_2 = 0$ solves (1) iff

$$\begin{cases} C'_1 z_1 + C'_2 z_2 = 0, \\ C'_1 z'_1 + C'_2 z'_2 = f \end{cases}$$
(3)

or in the matrix form

$$\begin{pmatrix} z_1 & z_2 \\ z'_1 & z'_2 \end{pmatrix} \begin{pmatrix} C'_1 \\ C'_2 \end{pmatrix} = \begin{pmatrix} 0 \\ f \end{pmatrix}$$
(4)

(remember, for the first order linear ODEs we did the same albeit there was just one constant).